Care & Maintenance- Garden and Retaining Walls

Color Selection

Colors shown may vary from actual hues and should only be used as a guide. Refer to actual product samples for final color selection. Because concrete products are manufactured with high quality, naturally-mined aggregates and materials, variations in color or shading should be expected in products that are manufactured at different times and in units having different shapes. This color or shading variation is acceptable in the industry. County Materials recommends immediately verifying the product and color upon receipt, and prior to opening pallets. For any discrepancies, contact your local County Materials representative before installation. Use of product constitutes acceptance.

Proper Color Distribution and Installation Techniques

Color of concrete products may vary significantly between production lots. Install concrete units from several pallets to ensure distribution of color. The contractor must install concrete units in accordance with the landscape industry's best practices according to ICPI and NCMA Standard Specifications and the manufacturer's instructions. County Materials is not liable or responsible for loss or damage resulting from improper use, handling or failure to follow installation instructions. Follow all applicable warnings, advisories, and instructions.

Efflorescence

Efflorescence is a naturally occurring process in all concrete products which may appear in the form of a white powdery film on the unit's surface. Efflorescence may be more perceivable in darker colors. It does not, in any way, compromise the functionality or the structural integrity of the product or your installation. Although efflorescence cannot be prevented, it will wash off over time or it can be cleaned with an industry cleaner. County Materials accepts no responsibility or liability for the occurrence of efflorescence.

Washing Guidelines

Seasonal maintenance is recommended for all County Materials' landscape products. General washing guidelines are provided for the following: organic stains, including fruit, soil and leaf residue, algae and moss stains, and efflorescence. For efflorescence stains, wash with a hose and stiff broom.

Cleaning Agents

Concrete cleaning agents are not required but are an option for all County Materials' retaining wall units. There are many different cleaning agents specific to application requirements and desired results. Use of the cleaning agent must comply with all instructions provided by the cleaning agent manufacturer, and the cleaning agent method must be performed on a separate mock-up sample not less than 7 feet by 7 feet prior to Buyer approval. County Materials accepts no responsibility or liability for the use of cleaning agents on our retaining wall units.

Construction Residue

A possible by-product of cutting concrete units during installation with a saw is residue-filled water or concrete dust. Residue-filled water or re-hydrated dust can cling to the surface of units and leave a concrete stain. It is recommended to wash and remove the water or concrete dust from the surface of the garden and retaining walls before it dries. Construction residue can also happen through soil disturbance or environmental elements. These contaminants should be removed immediately; they do not compromise the functionality or the structural integrity of the product or your installation. County Materials accepts no responsibility or liability for the occurrence of construction residue or concrete stains.

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Sealing

Concrete wall sealers, though not required, may minimize damage from deicing chemicals, prevent staining and enhance the color. If you choose to use a sealer, it is recommended to use a penetrating sealer which is breathable. Consult a County Materials' sales representative for complete sealing instructions. County Materials Corporation accepts no responsibility or liability for the use of sealing agents on our Garden and Retaining Walls.

Delivery & Storage

Buyer(s) of retaining wall systems manufactured by County Materials Corporation shall inspect the material within 48 hours of receipt (the "Inspection Period") to ensure that the style, color, etc., comply with the specifications, and that the material is not damaged or defective. The buyer(s) will be deemed to have accepted the material unless it notifies County Materials Corporation in writing of any non-conforming material during the Inspection Period and furnishes such written evidence or other documentation as required by County Materials Corporation. Material that does not meet the specifications, is defective, or is damaged should not be used for construction.

Once the material is delivered, the buyer(s) is solely responsible for protecting the material from damage, including from snow, excessive mud, wet concrete or any agent that will bond to or damage the material. County Materials Corporation is not responsible for any damage to the material that occurs after delivery.

For Reference Only – Landscape Products Specifications Guide

This Guide, provided at no cost by County Materials Corporation, is intended to serve only as an informational resource for buyer(s) of retaining wall systems manufactured by County Materials Corporation. Every effort has been made to ensure the accuracy of the information presented in this Guide. However, this Guide is provided for reference only and is not a substitute for and does not replace the need for registered professional engineering design and experienced contractor installation. Actual site conditions may vary significantly from those presented in the estimating tables herein. County Materials Corporation strongly urges buyer(s) to exercise diligence and care in the selection, design, installation and use of any construction materials. Review Tech Data Sheets, Care and Maintenance, ICPI and NCMA industry association best practice instructions before starting and/or Buyer approval of Landscape projects. The final determination of the suitability of any information contained in this Installation Guide is the sole responsibility of material buyer(s).

DISCLAIMER OF LIABILITY

COUNTY MATERIALS CORPORATION DISCLAIMS ANY AND ALL LIABILITY FOR DAMAGES OR LOSSES OF ANY KIND OR NATURE TO PERSON(S) OR PROPERTY, INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES, ATTORNEYS' FEES OR COSTS, ARISING OUT OF OR RELATED TO THE USE OF THIS INSTALLATION GUIDE, INCLUDING, BUT NOT LIMITED TO ANY WORK THAT MAY BE PERFORMED BY ANY CONTRACTORS OR INSTALLERS.

WAIVER OF CLAIMS AND AGREEMENT TO HOLD HARMLESS

BY USING THIS INSTALLATION GUIDE, YOU AGREE TO WAIVE ANY AND ALL CLAIMS AGAINST COUNTY MATERIALS CORPORATION, ITS OFFICERS, DIRECTORS, EMPLOYEES, VOLUNTEERS, REPRESENTATIVES, AND AFFILIATES, AND HOLD THEM HARMLESS FOR ANY DAMAGES OR LOSSES OF ANY KIND TO PERSON(S) OR PROPERTY, INCLUDING, BUT NOT LIMITED TO, DIRECT, INDIRECT, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES ARISING OUT OF OR RELATED TO THE USE OF THIS INSTALLATION GUIDE, INCLUDING BUT NOT LIMITED TO THE SELECTION, DESIGN, INSTALLATION OR USE OF ANY MATERIALS, PRODUCTS, STRUCTURES, COMPONENTS OR ASSEMBLIES.

Purchaser is responsible for proper use, handling, maintenance and installation of product as determined by the manufacturer and industry standards. Product has a fitness for a particular purpose. Use and/or application of product not intended by the manufacturer and not in compliance with industry standards is not recommended. Use and/or installation and application are the sole responsibility of the purchaser.